# ĽORÉAL

## E-Billing

USER GUIDE Navigate the Platform

# How to Access E-Billing?

#### 01 — VIA THE LINK

Click the below link or type it into your web browser.

#### https://documentplatform.loreal.co.uk/

You will land on the E-Billing 'Log In' page where you are able to sign in and access your E-Billing account.

Enter your username (1), and password (2) and finally click on the <a>Username</a> button (3).

| Welcome<br>improved<br>customer |  | ew, |
|---------------------------------|--|-----|
| Create an account or a          | isiting the new portal, ple<br>activate your account.<br>vated your account then I |     |
|                                 |  |     |
| Username                        |  |     |
| Username<br>Password            |  |     |
| obornalito                      | +)Log in 3   |     |

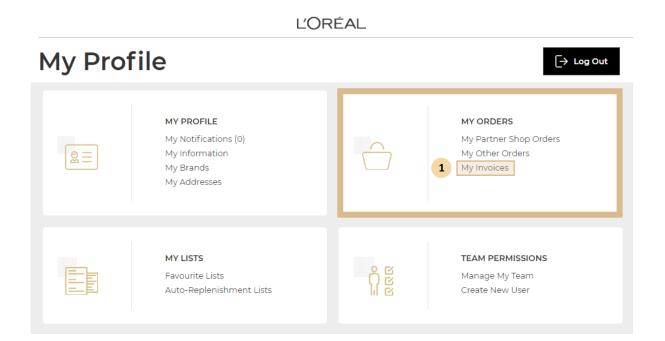
## 02 — VIA L'ORÉAL PARTNER SHOP (LPS)

Log into LPS and click on 'My Account' in the header.



You will land on the Accounts page which is composed of 4 elements: 'My Profile', 'My Orders', 'My Lists' and 'Team Permissions'.

Find the 'My Orders' Section and select 'My Invoices' (1).

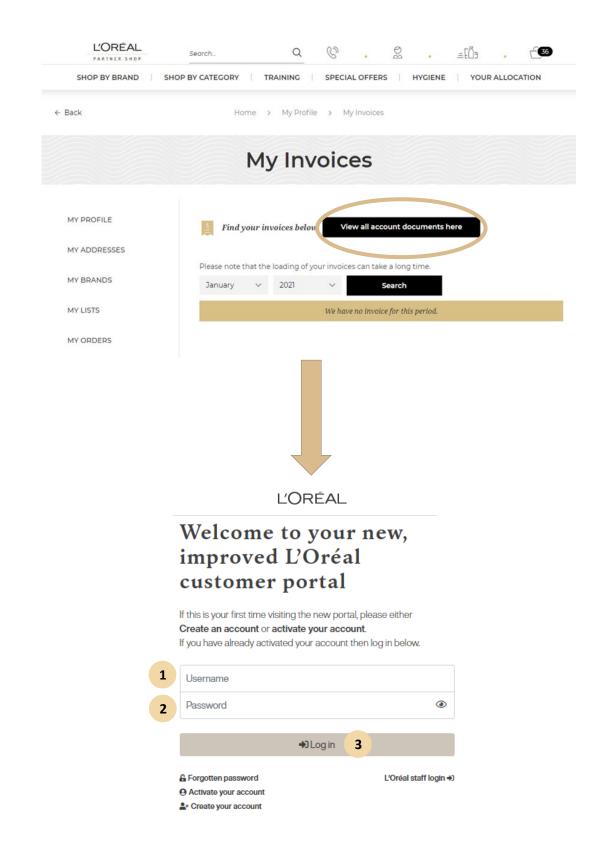


This will take you to the 'My Invoices' page.

Click

View all account documents here

to be redirected to the E-Billing login page.



Enter your username (1), and password (2) and finally click on the <a>button (3)</a>.

# How to Navigate E-Billing?

#### 01 — LOG IN

Click the below link or type it into your web browser.

https://documentplatform.loreal.co.uk/

Enter your username (1), and password (2) and finally click on the <a>Login</a> button (3).

| Welcome to yo<br>improved L'Or<br>customer port   | éal             |
|---|-----------------|
| If this is your first time visiting the new<br>Create an account or activate your<br>If you have already activated your acc | account.        |
| Username  |                 |
| Username<br>Password  | ۲               |
|   | •<br>n <b>3</b> |

You will then be redirected to the E-Billing homepage where you will be able to manage and maintain your invoices, credit, and monthly statements anytime, anywhere.

## 02 — HOMEPAGE

#### What your L'Oréal customer account portal shows:

#### ĽORÉAL

Home Payment history [STAGING SITE]



#### Welcome to your L'Oréal customer account portal.

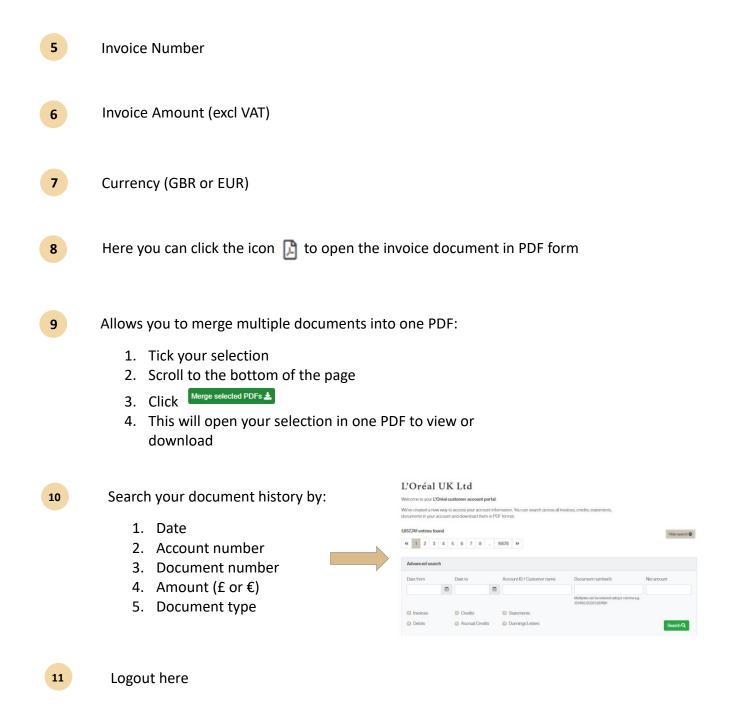
We've created a new way to access your account information. You can search across all invoices, credits, statements, documents in your account and download them in PDF format.

| 885 entries found     |                           |                                      |                            | 10 Show search 🛇                               |
|-----------------------|---------------------------|--------------------------------------|----------------------------|--|
| • 1 2 3 4 5 6 7 8     | 9 <b>»</b>                |                                      |                            |  |
|                       |                           |                                      |                            |  |
| 1 2 3                 | 4 * <sup><i>r</i></sup> 5 | ote recent paym 6 ade outside of the | portal (e.g. via 7 e) ma 8 | up to 24hrs to show on your pool account.<br>9 |
| TYPE ACCOUNT CUSTOMER | DATE 🔻 DOC N              | NET AMOUNT DELIVER                   | Y NO CURRENCY PDF          | MERGE PDFS                                     |
| INV                   | 16.07.2020 90020          | 016 149,285.42 50020                 | 31789 GBP 🗜                |  |
| INV                   | 16.07.2020 900203         | 11,088.00 50020                      | 77273 GBP 🔀                |  |

#### ✓ Navigation Key:

1 Indicates type of document INV: Invoice/ CRE: Credit/ STA: Statement

- 2 Your Account Number
- 3 Your Salon Name
- 4 Invoice date



#### Here to Help

If you have any questions, please do not hesitate to contact us:

- 透 0800 0304 034
- ppdcustomercare@loreal.com

Or you can view our E-Billing FAQ section via the link below: https://www.lorealpartnershop.com/uk/en/faq/faqs/#e-billing



Thank you for switching to paperless invoicing. Your help is hugely contributing to L'Oréal's fight for a more sustainable future! #Salonsforthefuture #L'Oréalforthefuture